

289585

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, January 15, 2020 10:07 AM
To: Nyqetta McBeth
Subject: RE: [External] Compliant Form For Palmetto Utilities

Dear Nyqetta McBeth,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas
<https://dms.psc.sc.gov/Web/Dockets/Detail/117238>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling
 Executive Assistant
 803-896-5133

-----Original Message-----
From: Nyqetta McBeth
Sent: Wednesday, January 15, 2020 9:00 AM
To: PSC_Contact <Contact@psc.sc.gov>
Subject: [External] Compliant Form For Palmetto Utilities

Good Morning,

Please see the attached Compliant form for Palmetto Utilities.

Complete Form, Print, Sign and Mail to:
Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5192

www.psc.sc.gov

Text PSCAGENDAS to 39492

To receive an alert when Meeting Agendas are released

Individual Complaint Form

Date*: 01/15/2020

Complainant or Legal Representative Information: * Required Fields

Name * Nyqetta Mcbeth

Firm (if applicable) *

Mailing Address *

City, State Zip * Columbia

29229

Phone *

E-mail

Name of Utility Involved in Complaint: * Palmetto Utilities Residential

Type of Complaint (check appropriate box below.) *

- | | | | |
|---|--|--|---|
| <input type="checkbox"/> Billing Error/Adjustments | <input type="checkbox"/> Deposits and Credit Establishment | <input type="checkbox"/> Wrong Rate | <input type="checkbox"/> Refusal to Connect Service |
| <input type="checkbox"/> Disconnection of Service | <input type="checkbox"/> Payment Arrangements | <input type="checkbox"/> Water Quality | <input type="checkbox"/> Line Extension Issue |
| <input type="checkbox"/> Service Issue | <input type="checkbox"/> Meter Issue | | |
| <input checked="" type="checkbox"/> Other (be specific) Rate Increase | | | |

Have you contacted the Office of Regulatory Staff (ORS)? * ☐ Yes ☒ No

Name of
ORS Contact:

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

As a homeowner in the Brookhaven subdivision I have endured four rate increases over the years. This company is taking advantage of consumers and for The State of SC and the Public Service Commission to allow this is ridiculous. This \$66.62 is three times what I pay for my water bill. The rates have gone from \$17, \$29 then it went to \$38 then \$52.10 and now they are trying to increase it to \$66.61. Why all the increases? We as consumers are NOT getting any additional services. After all of the increase Palmetto Utilities should made enough money to upgrade the sewer system and get new meters.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

I feel that a homeowners rate should have based off of utilization, not off a flat rate! If the City of Columbia can do it I don't see why Palmetto Utilities cant do the same. If this rate cant be decreased to an affordable amount then charge me based off what I'm using.

****I GIVE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA PERMISSION TO PUBLISH THIS COMPLAINT AND ITS CONTENTS ON THE COMMISSION'S WEBSITE (dms.psc.sc.gov), AND I UNDERSTAND SUCH INFORMATION MAY BE SUBJECT TO PUBLIC SCRUTINY OR FURTHER RELEASE.** ☐ ☐

Complainant's Signature* (MUST BE SIGNED, DO NOT PRINT)

STATE OF SOUTH CAROLINA)

COUNTY OF Richland)

VERIFICATION

I, Nyqetta Mcbeth

Complainant's Name *

verify that I have read my complaint filed on 1/15/20

Date *

and know the contents thereof, and that said contents are true.

Complainant's Signature* (MUST BE SIGNED, DO NOT PRINT)

Internal Use Only

Processed By	Date
H.E.	

PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

CLERK'S OFFICE

REVISED NOTICE OF FILING AND HEARING AND PREFILE TESTIMONY DEADLINES

DOCKET NO. 2019-281-S

APPLICATION OF PALMETTO UTILITIES, INC. FOR AN INCREASE OF RATES AND CHARGES FOR THE PROVISION OF SEWER SERVICE AND MODIFICATIONS TO CERTAIN TERMS AND CONDITIONS OF THE PROVISION OF SEWER SERVICE

Palmetto Utilities, Inc. (the Company) has filed an Application with the Public Service Commission of South Carolina (the Commission) for an increase of the Company's rates and charges for the provision of sewer service and modifications to certain terms and conditions of the provision of its service. The Company is a public utility, as defined by S.C. Code Ann. § 58-5-10(4) (2015), providing sewer service to the public for compensation in certain areas of Richland and Kershaw counties, South Carolina, pursuant to rates set by the Commission in Docket No. 2017-228-S.

Pursuant to S.C. Code Ann. § 58-5-240 (2015) and S.C. Code Ann. Regs. 103-512.4.A and 103-503 (2012), the Company requests that the Commission approve an increase in its monthly sewer service rates and the adoption of a charge for tampering with Company facilities and equipment. The Company also seeks modifications to certain terms and conditions of its rate schedule, including circumstances when the proposed tampering charge may be imposed and the adoption of language limiting the Company's liability for interruption of, or failure to provide, service in certain circumstances.

THE PROPOSED CHANGES IN MONTHLY RATES AND CHARGES ARE SET FORTH BELOW

(The complete rate schedule is available from the Company at the address below and on the Commission's website at www.psc.sc.gov)

Palmetto Utilities Residential Monthly Charges	Current	Proposed
Residential monthly charge Per single-family house, condominium, villa, or apartment unit	\$52.10	\$66.62

THE COMPANY STATES IN ITS APPLICATION THAT IT WOULD BE WILLING TO CONSIDER A PHASE-IN OF APPROVED ADDITIONAL ANNUAL REVENUE OVER SOME PERIOD OF TIME TO LIMIT THE IMMEDIATE IMPACT OF THE PROPOSED RATE ADJUSTMENT.

*Charges for commercial establishments served by the Company are based upon single family equivalency (SFE) ratings set using wastewater treatment plant capacity design loading factors established in S.C. Code Regs. 61-67, Appendix A.

**All commercial customers will pay based on a minimum SFE rating of one (1), which is \$66.62 per month. Some commercial customers will have minimum SFE ratings greater than one (1).